

Statement of limited 12 month warranty

This Limited Twelve Month Warranty (Warranty) is a statement of Smoke Control Services Limited's ("SCS Group") intention to provide our customers with the highest quality in materials and installation to assure many years of dependable service.

The Warranty only applies to systems that have been supplied, installed and commissioned by SCS Group's project management division, SCS Building Automation.

SCS Group warrants that:

- The products/equipment are free from material defects in materials and workmanship during installation and commissioning and that
- If, within twelve months of installation and commissioning, on inspection SCS Group finds that the products/equipment are materially defective in materials or workmanship, we will at our sole discretion either repair or replace^A the defective products/equipment.

This Warranty does not cover and specifically excludes:

- Damage or defect due to accident or wilful act, negligence, mishandling, misuse, improper care, alteration, use of specifications, repair other than by an authorised SCS Group operative, dismantling, modification or other alteration (attempted or otherwise), lack of maintenance^B or acts of God.
- Normal wear and tear of non durable parts or components To report a suspected Warranty claim defect and activate a possible claim under this Warranty you must:
- Contact SCS Group
- Provide all details of the suspected defect
- Provide all contact details
- Demonstrate full service history

You are liable:

- To provide safe access to the area of works, unless where agreed.

^A SCS Group reserves the right to replace any product that has been discontinued from our product line with a new product of comparable value and function.

^B The products/equipment must be inspected/serviced by a qualified person within six months of commissioning, and annually thereafter.

**Don't forget to call SCS Support for your FREE 6 MONTH HEALTHCHECK
08702 406 460**

(free system check offered on all SCS Group systems 6 months after date of final commissioning)

SCS Support is the service and maintenance division of SCS Group